

Public Complaints

It is the policy of the Board of Education to encourage parents/guardians and other citizens to express their concerns, to ask questions, and to take an active interest in the school's educational program and school environment by attending Board meetings, contacting the schools and meeting with members of the staff. The Board also recognizes the right of individuals and groups to present complaints concerning school personnel, the curriculum, school services or facilities. In the interest of responding to all complaints fairly and expeditiously, the following guidelines are established:

- 1) Whenever a complaint is initially directed to the Board, as a whole, the individual or group involved will be advised to confer with the appropriate school staff member first.
- 2) The individual or group will be advised of the routine channel of complaints, which is found on the attached contact guide.
- 3) Should a complaint be received by the Board of Education after the individual or group followed the channel of complaints outlined above, the Board will review a report on the matter from administration and provide a response. The complainant, at the discretion of the Board of Education, may be invited to an executive session of the Board for further information or discussion.
- 4) Should an individual Board member receive a complaint, the person or group should be advised of the channels outlined in this policy. The Superintendent should be informed of the complaint received by the Board members. Individual Board members do not have the authority to directly attempt to solve the problem. In cases where the Board member is unsure of the background on a specific matter, the Superintendent will provide information to enable a response to the complaint by either an authorized Board member or other spokesperson for the district.
- 5) Complainants must provide their identity.



Chenango Valley Central School District Contact Guide

2023-2024 School Year



Questions About	1st Contact	2nd Contact	3rd Contact	4th Contact	5th Contact
Academics	Teacher	School Counselor	Building Principal	Assistant Superintendent	Superintendent
Athletics	Coach	Director of Athletics, Physical Education & Health, Asst. Principal	Assistant Superintendent	Superintendent	
Behavior	Teacher	Building Principal	Assistant Superintendent	Superintendent	
BOE Policies	Assistant Superintendent	Superintendent	Board of Education		
Budget	Business Executive	Superintendent			
Building Use	Director of Athletics, Physical Education & Health, Asst. Principal	Assistant Superintendent	Superintendent		
Cafeteria	Food Services Manager	Business Executive	Assistant Superintendent	Superintendent	
Classroom Procedures	Teacher	Building Principal	Assistant Superintendent	Superintendent	
Co-Curricular	Teacher	Building Principal	Assistant Superintendent	Superintendent	
Curriculum and Instruction Materials	Teacher	Building Principal	Director of Curriculum	Assistant Superintendent	Superintendent
Facilities	Director of Facilities	Business Executive	Superintendent		
Health Office	School Nurse	Building Principal	Director of Athletics, Physical Education & Health, Asst. Principal	Assistant Superintendent	Superintendent
Scheduling/ Grad Requirements	School Counselor	Building Principal	Director of Pupil Services	Assistant Superintendent	Superintendent
Special Education	Special Education Teacher or Service Provider	Director of Special Education	Assistant Superintendent	Superintendent	
Technology	Teacher	Building Principal	Director of Technology	Assistant Superintendent	Superintendent
Transportation	Bus Driver	Transportation Supervisor	Business Executive	Assistant Superintendent	Superintendent



Chenango Valley Central School District Contact Guide

2023-2024 School Year



PORT DICKINSON ELEMENTARY

(Grades: Pre-K - 2)

770 Chenango St., Binghamton, NY 13901

Mailing Address: 221 Chenango Bridge Rd., Binghamton, NY 13901

Principal/DASA Coordinator: Jessica Carl | JCarl@cvcasd.stier.org

Main Office Phone: 607-762-6970 | **Fax:** 607-762-6979

Attendance Office: 607-762-6849

School Nurse: Beth Kresge, RN..... 607-762-6973

CHENANGO BRIDGE ELEMENTARY

(Grades: 3 - 5)

741 River Rd., Binghamton, NY 13901

Mailing Address: 221 Chenango Bridge Rd., Binghamton, NY 13901

Principal/DASA Coordinator: Jennifer Yurko | JYurko@cvcasd.stier.org

Main Office Phone: 607-762-6950 | **Fax:** 607-648-8888

Attendance Office: 607-762-6954

School Nurse: Ashley Armagno, RN..... 607-762-6952

CHENANGO VALLEY MIDDLE SCHOOL

(Grades: 6 - 8)

221 Chenango Bridge Rd., Binghamton, NY 13901

Principal/DASA Coordinator: Eric E. Attleson | Attleson@cvcasd.stier.org

Main Office Phone: 607-762-6902 | **Fax:** 607-762-6945

Attendance Office:607-762-6931

School Nurse: Kim Riquier, RN..... 607-762-6911

Homework Hotlines*Please see district website.*

CHENANGO VALLEY HIGH SCHOOL

(Grades: 9 - 12)

221 Chenango Bridge Rd., Binghamton, NY 13901

Principal/DASA Coordinator: Jennifer Ostrander | JOstrander@cvcasd.stier.org

Main Office Phone: 607-762-6900 | **Fax:** 607-762-6946

Attendance Office: 607-762-6931

School Nurse: Amy Frost, RN..... 607-762-6912

GUIDANCE

MS/HS Guidance Office Main Phone Number: 607-762-6918 | **Fax:** 607-762-6944

SOCIAL WORKERS:

Jackie Arnold-HS.....JArnold@cvcasd.stier.org

Beth Hubenthal-MS.....BHubenth@cvcasd.stier.org

Jessica Isaacs-MS/HS.....JIsaacs@cvcasd.stier.org

Kimberlee Katusha-CB.....KKatusha@cvcasd.stier.org

Amanda Silvanic-PD.....ASilvanic@cvcasd.stier.org

SCHOOL COUNSELORS:

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Rhonda Ruhm MS (6-7)-LTS.....RRuhm@cvcasd.stier.org

Megan Cieri-CB.....MCieri@cvcasd.stier.org

Tina Hall-PD.....THall@cvcasd.stier.org

SUPERINTENDENT OF SCHOOLS

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MFeyerabend@cvcasd.stier.org

DIRECTOR OF ATHLETICS/HEALTH/PE AND ASSISTANT PRINCIPAL

Brad Tomm.....Phone: 607-762-6904 | Fax: 607-762-6942

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DIRECTOR OF CURRICULUM

Tom Curry.....Phone: 607-762-6866 | Fax: 607-762-6890

TCurry@cvcasd.stier.org

DIRECTOR OF FACILITIES AND OPERATIONS

Andrew Burlingame.....Phone: 607-762-6861 | Fax: 607-762-6896

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Johanna Hickey.....Phone: 607-762-6918 | Fax: 607-762-6944

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DIRECTOR OF SPECIAL EDUCATION

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FOOD SERVICES MANAGER

John Marino.....Phone: 607-762-6840 | Fax: 607-762-6890

JMarino@btboces.org

SCHOOL BUSINESS EXECUTIVE

Beth Donahue.....Phone: 607-762-6803 | Fax: 607-762-6890

EDonahue@cvcasd.stier.org

TRANSPORTATION SUPERVISOR

Jason Hibbard.....Phone: 607-762-6850 | Fax: 607-762-6896

JHibbard@cvcasd.stier.org

CV HIGH SCHOOL ASSISTANT PRINCIPAL

Suzanne Stephenson.....Phone: 607-762-6900 | Fax: 607-762-6946

SStephenson@cvcasd.stier.org